# Accessibility Feedback Form

We want to know the specific barriers people with disabilities face when interacting with the Powell River Public Library’s services, programs, facility and infrastructure, what we're doing well, and where we could improve.

A *barrier* means anything that hinders the full and equal participation in society of a person with an impairment. Barriers can be caused by environments, attitudes, practices, information, communications or technologies, and be affected by intersecting forms of discrimination.

## Privacy Notice

The Powell River Public Library is collecting this information for the purposes of improving accessibility in compliance with Section 26(c) of the Freedom of Information and Protection of Privacy Act. All identifying information will be kept confidential.

If you have any questions about our privacy policies, please contact Rebecca Burbank, Chief Librarian at rburbank@prpl.ca or call 604-485-4796.

## Feedback Form

All questions on this form are optional. Share as much or as little detail as you want. If you indicate you would like a staff member to follow up with you, we will collect your name and contact information. Otherwise, you can complete and submit this form anonymously.

When leaving your feedback, make sure to include:

* What you were trying to access;
* Where the barrier happened and what the barrier was; and
* Any recommendations you might have.

What is your role? (Optional)

* I am describing a barrier that I experienced.
* I am describing a barrier that someone else experienced.
* I am making a recommendation not based on a specific experience

What barrier did you or someone else experience when accessing the Powell River Public Library’s services, programs, facility, etc.? (Optional)

What could we do to solve this issue and prevent it from occurring in the future? (Optional)

Would you like a Library staff member to contact you about your feedback? If so, please provide your name and contact information.

 Name:

 Email:

 Phone Number:

**Submit your form**

Send us your completed form using one of the methods below:

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| --- | --- |
| Email: | info@prpl.ca |
| Mail in or drop off at the Library | #100 – 6975 Alberni StreetPowell River, BC V8A 2B8 |